



*Exclusive to*  
**Harvey Norman**



This sofa is crafted to the highest standards and comes with a 10 year structural guarantee.

G U A R A N T E E



Terms and Conditions

Fabrics, leathers, cushioning and fillings are not covered under this warranty. These may show signs of wear and tear with use. Wear and tear is not included under this or any warranty. Staining, excessive soiling, abrasion, tears and burns are also not covered by any warranty. Dye transfer from non colorfast plastics, fabrics and clothing (including denim and throws) is also excluded. Fabrics and leathers will fade and crease. Foam and fillings will soften and form to the shape of the user over time. Depending on the covering and the degree of use, the covering materials, cushion fillings and suspension may need to be replaced periodically at the purchaser's expense. Scars, marks and differing pore density and colour are natural characteristics of leather and not to be considered defects. Under normal warranty foam cushioning is warranted against the loss of resiliency for one (1) year from date of consumer purchase.

to wear and tear will be at the Purchaser's expense. Harvey Norman reserves the right to decide whether a component should be repaired or replaced. Harvey Norman's obligation under the S10 SofaPlan Structural Warranty is limited to repairing or replacing at Harvey Norman's option, any included part, or parts, of the product found to be defective by an authorized agent of Harvey Norman.

The S10 SofaPlan Structural Warranty only applies to Sofas sold by Harvey Norman Ireland and Harvey Norman Northern Ireland, and not in other jurisdictions or markets.

All leathers and covers (which are not covered under the S10 Plan) are warranted for one (1) year from date of consumer purchase unless otherwise expressly stated. As a natural product, leather must be cared for with a quality leather furniture cleaner and conditioner. Failure to use appropriate products will void any leather warranty.

# 10 YEAR STRUCTURAL GUARANTEE



This guarantee is in addition to any rights you may have under the Sale of Goods and Supply of Services Act 1980 (Republic of Ireland) or the Sale and Supply of Goods to Consumer's Regulations 2002 (Northern Ireland). Any paragraph of this warranty which is unenforceable or void is to be severed and the rest of this guarantee will remain in force.

This plan will end immediately if the furniture becomes defective as a consequence of misuse, lack of proper care and maintenance, commercial use or damage in transit. The plan is only valid for the original purchaser who may not assign or transfer any benefit conferred under this warranty. Harvey Norman reserves the right to determine whether a part has failed due to a defect or wear and tear. Any item requiring replacement due to wear and tear will be at the Purchaser's expense. Harvey Norman reserves the right to determine whether a part has failed due to a defect or due to wear-and-tear. Any item requiring replacement due

Proof of purchase is the responsibility of the purchaser. Purchases of Sofas from Harvey Norman Ireland after December 2011 come with the S10 SofaPlan Structural Warranty. Harvey Norman S10 SofaPlan Structural Warranty is an extra benefit in addition to your normal statutory and legal rights.

Under the S10 SofaPlan Structural Warranty all structural elements used in each Harvey Norman sofa are warranted against failure due to a manufacturing fault for a period of 10 years from the date of purchase. Note this guarantee does not include coverings (leather or fabric), zippers, foam, feather and fibre fillings.

Any repair or replacement under this plan is limited to the defective part only. Freight and transport costs may be charged to the purchaser at standard Harvey Norman rates and are not included in this plan.

**Every Sofa we sell comes with the S10 SofaPlan.** It means peace of mind.

The S10 SofaPlan Structural Warranty is exclusive to Harvey Norman and covers every structural component of your new sofa, including framework, joints, legs, springs and suspension system. It will give you complete peace of mind. This means that, should any structural component of your furniture fail during the first ten years, it will be repaired completely free of charge (subject to our terms and conditions).

We guarantee our sofas because they are made to the highest standards and to our strict quality specifications. Sit on a sofa every day and of course occasionally something may go wrong. Harvey Norman sofas are built to last that's why we give you the peace of mind of the S10 SofaPlan Structural Warranty.

All of our Sofas, no matter what size, style or price, are made from quality, tried and tested materials. We never compromise quality for price, or downgrade our products to offer better prices.

Our designers and buying teams visit all our factories regularly to thoroughly inspect and assess all our products and check every single model and design that is produced.

Harvey Norman's reputation is important to us, so is your satisfaction, and the reliability of our Sofas. If for any reason you are unhappy with your Sofa or the service you receive from Harvey Norman please contact us immediately.

**Harvey Norman**

TERMS  
AND  
CONDITIONS





*"You look after the sofa, and we'll look after you"*